GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH A Premier Multi-Faculty Institution (NAAC Re-Accredited) An Institution of Sikh Educational Society, Chandigarh Affiliated to Panjab University, Chandigarh EVALUATION OF STUDENT FEEDBACK (FORM 2A)

Q. 1) The teacher is punctual in the class

The teacher is punctual in the class 157 responses



87% of the students reported that their teachers were punctual to class, while 12.7% remained neutral.

Q2. The teacher is regular in the class



Majority of the students reported that their teachers were regular in taking classes, with 14.6% being neutral.

Q3. The teacher comes well prepared for the class

Nearly all students agreed to the fact that their teachers were well prepared for classes.

Q 4. The teacher is able to maintain discipline in the class.

strongly disagree 0 (0%) Disagree -2 (1.3%) —9 (5.7%) Neutral -78 (49.7%) Agree -39 (24.8%) Strongly Agree 33 (21%) strongly agree 20 0 40 60 80

The teacher is able to maintain discipline in the class 157 responses

Most of the students (95.5%) were of the opinion that their teachers maintained discipline during classes.

Q. 5 The teacher communicates clearly and inspires me

More than 80% students stated that their teachers had good communication skills.

6. The teacher uses innovative teaching techniques like suitable references, power-point presentations, web sources, etc.

The teacher uses innovative teaching techniques like suitable refrences, power, web sources, etc 157 responses



72% of the students reported that their teachers used innovative teaching techniques to make the concepts easy to understand. 24.8% remained neutral, while 6.4% were dissatisfied.

Q 7. The teacher encourages participative learning in the class.

The teacher encourages participative learning in the class 157 responses



Nearly 90% students commented that their teachers encouraged participative learning during classes, with 8.3% being neutral.

Q 8. The subject content is delivered through adequate examples



The subject content is delivered through adequate examples 157 responses

Majority of the students (86.6%) were of the opinion that an adequate number of examples were cited by the teachers to make the subject matter clearer to the students, with only 11.5% being neutral.

Q 9. Doubt clearing sessions are taken up by the teacher

78.4% students reported that regular doubt clearing sessions were being held and 19.7% were neutral.

Q 10. The teacher completes the entire syllabus



Nearly all students (87.9%) stated that the entire syllabus was completed in the classes.





The teacher is discussing course outcome in the class 157 responses

A total of 80.9% students opined that course outcome were discussed in the classes but 5.7% disagreed. 14% remained neutral

Q 12. Regular and timely feedback is given after each test



Regular and timely feedback is given after each test 157 responses

70% students were satisfied with the regular and timely feedback provided while 20% were neutral on this.

Q 13. The evaluation process is fair and unbiased

The evaluation process is fair and unbiased 157 responses



Around 79% students reported their satisfaction with the fair and unbiased evaluation process being followed. 17.2% remained neutral.

Q 14. Overall quality of teaching and learning



Nearly 85% students approved the overall quality of teaching and learning as very good, while 12.1% remained neutral.

Q 15. My satisfaction with course



Nearly 83% students expressed their satisfaction with the course they were studying, whereas 14.6% didn't comment.

Q 16. Comfort with online classes



Around 55% students agreed that they were comfortable with online classes whereas about 19% of the students reported issues with the same.

Q 17. Problems were faced during online classes

Problems were faced during online classes 157 responses



More than 45% students stated facing problems during online classes while nearly 40% students are neutral on this.

GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH A Premier Multi-Faculty Institution (NAAC Re-Accredited) An Institution of Sikh Educational Society, Chandigarh Affiliated to Panjab University, Chandigarh EVALUATION OF STUDENT FEEDBACK (FORM 2B)

Q. 1)The classrooms are clean and well maintained

The classrooms are clean and well maintained 146 responses



About 70% of the students were satisfied with the cleanliness of the classrooms while the rest remained neutral.

Q. 2) The buildings are accessible to differently abled persons



More than 79% students declared that the buildings are accessible to differently abled persons.

Q.3) The labs are well maintained and equipment's in the labs are in working condition



The labs are well maintained and equipment's in the labs are in working condition 146 responses

74% students were of the opinion that the labs were well equipped and in good condition, while 20.5% chose to remain neutral.

Q.4) The campus is well maintained, green and eco-friendly.



The campus is well maintained,green and ecofriendly 146 responses

90.4% of the students agreed that the campus was well maintained and eco-friendly.

Q.5) The campus has adequate power supply.



More than 86% students were satisfied with the power supply available in the campus, while 12% remained neutral.

Q.6) The prescribed books and reading material are available in the library

The prescribed books and reading material are available in the library 146 responses



More than 77% students reported that they were satisfied and happy with the well stocked library, whereas 17.1% did not comment.

Q.7) Common room are available in the college premises

Common room are available in the college premises 146 responses



More than 68% students agreed that common room is available in the college premises while nearly 18% students took a neutral stand.

Q.8) Reading space in the library is available



Nearly 90% students reported their satisfaction with the adequate reading space available in the library, with only 8.2% being neutral.

Q.9) Online educational resources are available in the library

online educational resources are available in the library 146 responses



50% students reported that online educational resources are available in the library while nearly 14% disagreed and 34% were neutral.

Q.10) The library staff is cooperative and helpful



87% students found the library staff to be cooperative and helpful and 11% remained neutral.

Q.11) Internet is available in the college



50% students agreed that internet services were available to them in the campus while nearly 33% students disagreed with the same.

Q.12) Photocopy facility is available in the college

Photocopy facility is available in the college 146 responses



Nearly 81% students reported having the photocopy facility available in the college campus.

Q.13) The administrative staff is helpful



More than 88% students found the administrative staff to be helpful and only 9.6%

being neutral.

Q.14) Results and attendance records are discussed



About 83% students stated that results and attendance records were discussed with them, while 8% were neutral about it.

Q.15) Toilets/washrooms are hygienic and properly maintained

Toilets/washrooms are hygienic and properly maintained 146 responses



It was reported by 47.3% students that toilets/washrooms were hygienic and clean while nearly 35% students were dissatisfied with their maintenance.

Q.16) Clean drinking water is available in the campus



More than 70% students were satisfied with the availability of clean drinking water in the campus.

Q.17)Grievances/problems are redressed well in time

Grievances/problems are redressed well in time 146 responses



Around 67% students felt that the grievance redressal system in the college was satisfactory but 25.3% chose to remain neutral.

Feedback from the faculty members

The highly qualified teaching faculty of the institution make all-inclusive endeavours for the holistic growth of the students. The focus of the teachers' feedback has been regarding thesyllabus content/ curriculum, resources, environment and infrastructural facilities available in the institution for the same.

Syllabus content/ Curriculum

It was observed from the responses of the teachers that a considerable number of them weresatisfied with the content and scope of the curriculum including the reference material available. However, they also expressed the need forregular revision and up gradation of the syllabus to make it more relevant with the frequentlychanging demands of the knowledge industry and society at large. They suggested to impart more of practical knowledge including field trips to support theoretical knowledge which would rather evaluate the students on the application of the content rather than just writing the theory after cramming. In short, they suggested more of correlation between theory and practical knowledge.

Resources for Teaching/Learning

The analysis of the teachers' feedback highlighted the adequate availability of resources for theattainment of best learning outcomes for the students. Majority of them mentioned andappreciated the sufficient library resources for the same including an ample number of books, journals, e-learning resources, ICT etc.

Infrastructure facilities

The teachers expressed futuristic perceptions for better achievements of the students with theintroduction of ICT enabled teaching/learning facilities in the institution. ICT resources haveenhanced the scope of knowledge delivery system for the students. However, they also suggested the scope of better Wi-Fi facility in the institution. Though, they are satisfied with the infrastructural facilities available for them, they suggest some improvements in infrastructure for the students.

Environment

Healthy and progressive work environment is the need of an hour. The college faculty is found to be highly satisfied with the overall environment of the college in which they are working and found it to be stress free, conducive and Co- operative. They are highly satisfied with the opportunities that they get on regular basis for participations, career advancements and their overall professional growth.

Research Facilities

A significant number of teachers found availability of environment conducive for research in theinstitution which has also been enhanced with the set up of research laboratory therein. Howeverthey also mentioned the scope of enrichment in the same for better research outputs for thestudents as well as the teachers.

The Syllabus/Course content is relevant and need based 60 responses



The Syllabus/Course content is followed by corresponding reference materials. 60 responses



The Syllabus/Course content has good balance between theory and application 60 responses



The Syllabus/Course content has made me interested in the subject area. 60 responses



The Syllabus/Course content of the subject augmented my knowledge and perspective in the subject area.

60 responses



The books prescribed/listed as reference materials are relevant, updated and appropriate. 60 responses



The Academic Environment of the institution is highly conducive 60 responses



Adjustment in Time-Table catering to professional & personal needs 60 responses



IQAC/research cell of the institution facilitate faculty for publication & presentation of research papers in National & International Conferences/ Workshops 60 responses



The institute provides Opportunity to contribute in conferences/ workshops organized in the College

60 responses



Encouraged to give suggestions for improvement in teaching and learning 60 responses



Consideration towards grievances by HOD 60 responses







There is opportunity to participate in various committees/ cells/ clubs/ society 60 responses



Cooperation by members and conveners of various committees/ cells/ clubs/ society 60 responses





Internal Evaluation System for Students is Transparent, Robust and Justified 60 responses

All the faculty members in the department assist each other on various academic issues 60 responses



The physical facilities & infrastructure in the college are adequate 60 responses



There are Opportunities for higher learning and research 60 responses



The training for using Smart Boards was highly effective 60 responses



The college library has adequate and relevant books and access to e-resources in my subject 60 responses



Learning opportunities for career advancement in the college 60 responses



Working environment in the college is stress free and conducive ⁶⁰ responses



GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH A Premier Multi-Faculty Institution (NAAC Re-Accredited) An Institution of Sikh Educational Society, Chandigarh Affiliated to Panjab University, Chandigarh EVALUATION OF EMPLOYER FEEDBACK FORM

1. The employee contributes towards attainment of organizational goals

1. The employee contributes towards attainment of organizational goals 4 responses



All the employers agreed on the employee's valuable contribution to the organisational goals.

2. The employee has good planning and organizational skills



2. The employee has good planning and organizational skills 4 responses

All the employers stated they were impressed with the good planning and organizational skills of the employee.

3. The employee has sound communication/ soft skills



3. The employee has sound communication/ soft skills 4 responses

All the employers reported that the employees possessed sound communication/ soft skills.

4. Employee demonstrates leadership skills and team spirit



4. Employee demonstrates leadership skills and team spirit ⁴ responses

All the employers were of the opinion that the employee showed great leadership skills and team spirit.

5. Employee has a healthy relationship with peers and subordinates

Strongly disagree
Disagree
Neutral
Agree
Strongly agree

5. Employee has a healthy relationship with peers and subordinates ⁴ responses

The employers all agreed to the employee's healthy relationship with co-workers.

6. Employee exhibits efficient problem-solving abilities



6. Employee exhibits efficient problem solving abilities 4 responses

50%

Majority of the employers reported that the employee demonstrated efficient problem-solving abilities.

7. Employee shows inventiveness/ creativity in work



7. Employee shows inventiveness/ creativity in work 4 responses

All the employers said that the employee showed creativity in the work allotted to them.

8. Employee displays good human values and professional ethics



8. Employee displays good human values and professional ethics ⁴ responses

All employers established that their employee possessed good human values and professional ethics.

9. Employee possesses sound technical knowledge and skills



9. Employee possesses sound technical knowledge and skills 4 responses

Majority of the employers strongly approved of their employee's technical knowledge and skills.

10. Employee is able to perform efficiently under pressure



10. Employee is able to perform efficiently under pressure ⁴ responses

All employers said that their employee performed efficiently even under stressful situations.

11. Employee is punctual and dedicated towards organizational duties



11. Employee is punctual and dedicated towards organizational duties 4 responses

All the employers agreed to their employee's punctuality and dedication.

12. Employee complies with rules and regulations of the organization.



12. Employee complies with rules and regulations of the organization. ⁴ responses

All the employers declared that their employee abided by the rules and regulations of the organization.

13. Employee shows keen interest/ participation in social activities, meetings and discussions

13. Employee shows keen interest/ participation in social activities, meetings and discussions ⁴ responses



All the employers felt that their employees showed a keen interest in social activities, meetings and discussions.

14. Employee is able to practically apply the knowledge derived from educational curriculum at college level

14. Employee is able to practically apply the knowledge derived from educational curriculum at college level

4 responses



All the employers are of the view that their employee is capable of applying theoretical knowledge in their workplace.

<u>GURU GOBIND SINGH COLLEGE FOR WOMEN</u> Evaluation of Feedback from Alumni (2020-21)

The Institution always strives to strengthen the Alumni Association and the overall College surroundings/ environment by getting the feedback from Alumni's, to know how the Institution, its faculty and the infrastructure and most importantly the College environment had an impact on the overall well-being and happiness. If there are any lacunae, we as team members of Alumni try to improve the Institution and make it a better and memorable place for our Alumni.

On the basis of the questionnaire filled by outgoing students, following is the report of feedback and action taken by the college.




Overall the response has been quite satisfactory as our alumni have been quite happy and content with College Admission Procedure asit is quite evident from the pie-chart that 29% of the responses are in favor ofExcellent and 36% for Very Good. Still efforts have been directed towards further simplifying the admission process by adopting the following measures:-

- 1. Prospectus is also made available through online mode for filling up of admission form through the link given on the College website.
- 2. Online form filling assistance and facility has been provided within the campus for the students who are not computer proficient.
- 3. Counseling Desk for information is always placed for any kind of assistance, help or further enquiries of new students and their parents.
- 4. Helpline numbers are also provided on the College website, admission brochure as well as in the Prospectus.

COLLEGE ENVIRONMENT



It is quite evident from the pie-chart that the overall responseOverall the response of the alumni about the college environment has been more than satisfactory 32% (Excellent) and 33% (Very Good). It throws a positive light on the efforts and hard workput in by the administration, teaching, non- teaching and supportstaff.



LAB FACILITIES

The response for lab facilities in the college, according to the alumni is very positive. It depicts that alumnae are satisfied with the lab facilities provided by the College.

FACULTY

Faculty is considered an important organ for every educational Institution and the impact that they have on students psyche is a universal established fact. Likewise, faculty at Guru Gobind Singh College for Women endeavors to provide cooperation to the students in every aspect, be it academic or day to day counseling. The alumnae also share this perspective and they have expressed their feelings and approved these efforts of faculty by responding: 42% (Excellent) and 31 % (Very Good) in the category of level of involvement of faculty with their students and also the level of co-operation of faculty as alumni felt this gesture and were of the opinion that the co-operation was 38% (Excellent) and 33% (Very Good) respectively.





Teaching and Learning Process



Another important aspect of the holistic development of students is the teaching pedagogy. A teacher always finds a new and innovative way to get to the level of their students so that the weak, slow learner students do not feel left behind or ignored. Moreover, to attract the interest of their students a teacher always looks out for interesting and innovative ways of teaching. Hence, the response of the alumni towards faculty, cooperation by faculty, and teaching learning process depicts excellent resultas students feels 53% (Excellent) and 21% (Very Good) respectively with the teaching and learning process imparted at the Institution. The faculty under the patronage of the administrator consistently strives for enrichment of Academic skills and pedagogy.

Other Staff



No work can be expected to be completed without help and co-operation of office staff and other non-teaching staff of the Institution. As students have to receive their documents or any other assistance they need the help of office and other administrative staff. Alumni's overall response is positive and it reflects that the staff of the Institution is very cooperative.

Quality and Support Material

To make classroom teaching interactive and interesting, faculty of the Institution adopts numerous ways to provide study and support material through google classrooms, power point presentations (PPT's) and by using various social media platforms too. Students too feel the same and engage themselves with the usage of these pedagogies. Hence, it is quite evident from the pie-chart that as students have applauded the efforts by giving 25% (Excellent) and 39 % (Very Good) respectively.



CareerCounseling

Career furtherance is an important aspect of anystudent'sambition to embark on their future dream jobs or careers. Though, Institution had not organized any on- campus placement in session 2019-20 but efforts are being directed towards career counseling. Thus, Placement cell guides the students about career choices as well as various jobfairs organized in the Tri-city. Additionally, faculties are appointed as mentors to students so that they provide career counseling during Mentoring Sessions. The faculty is in constant touch with the pass out batches and makes them aware of any kind of job opportunities from time to time.



Library



Library is considered as the ocean of knowledge, a marina trench where an individual can dive in to gather the gems of world of wisdom. Thus, the Library of the Institution also plays a pertinent role in providing such facilities to students. A Book Bank is also created wherein the needy students can receive the books for themselves. Hence, 46% (Excellent) and 17% (Very Good)

respectively, of students feels the same that Library provides every kind of assistance and supports them.

Canteen facilities

Canteen is considered as the heart of any educational establishment. Our Institution also strives to keep the place clean and provide best of facilities.Canteen Committee keeps a check on the upkeep. In order to improve the canteen facility, the canteen contractor has been changed.



Hostel Facilities

Hostel is a different world for students who cherish their memories living together by sharing and caring for each other and is the most important aspect of life for hostellers. Thus, the Institution tries to provide every such physical facility (common room, TV, Washing facilities, coolers, dining and recreational facilities). Still, an improvement is required in this aspect as only 15% and 18% gave excellent and very good ratings. Hostel Committee of the Institution has worked in this direction to make improvements for the stay at hostel by getting the firefighting system installed and purchasing of furniture and fixtures.



Alumni Association



Alumnae are the kind of promoter for any educational establishment as their experience and word of mouth spread like fragrance and attract new and prospective students to any institution. They stay connected to the nest from where they flew after completing their fair share of life and education and yet come back to pay their gratitudewhenever they are called upon.Hence, to strengthen this connection, the Institution regularly conducts Alumni Meet and involves them in various college functions and activities to further strengthen the bond with their Alma Mater.



Internet and Wi-Fi

Technology is the need of the hour and it has become necessity not just being a privilege anymore. There is lot of scope of improvement in the Institution as far as this category and hence, the college has installed more Wi-Fi routers, has purchased latest and updated desktop systems in this regard.

Sports and Cultural Activities

Sports and Cultural activities add vigor to the college life. The college organizes many such events and functions to keeping in mind the holistic development and happiness index of students. Hence, 22% and 35% (excellent and very good respectively) of the students were satisfied in this regard.



NSS/NCC/Extra Curricular Activities



NSS/NCC/Extra Curricular activities are the integral part for the student's holistic development. NSS and NCCactivitieshelpstudents in becoming better citizens, helping themto imbibe human values, having the feeling of nationalism and also having connectedness towards community welfare. NCC and NSS wing of the college successfully achieve these objectivesas 30% and 22% (excellent and very good respectively) of the students were satisfied in this regard. S/Lt.(Dr.) Amneet Kaur received Appreciation Letter from NCC-Navy Unit by recognizing her extraordinary efforts and diligent dedication towards her meritorious work undertaken by her.



Seminar /Workshop and Guest Lectures

To make students industry ready and take on the world after the completion of their education as well as to make them aware of latest and recent trends, to upskill them, Institution regularly organizes seminars, workshops and guest lectures to provide them hands on knowledge in this regard. Hence, 36% and 27% (excellent and very good respectively) of the students were satisfied in this regard



Grievance Handling

The college has a Grievance RedressalCell that continuously strives towards resolving the issues of students. Following are the actions taken in that direction:

- 1. Canteen contractorwas replaced: to improve the quality of food and services of canteen, contractor was changed and new contractor is hired.
- 2. Permanent sitting area: new tables, benches and chairs have been installed near canteen area and other areas of college.
- 3. Sports Complex: since college in producing many sports persons and athletes, there was a need to support these athletes by providing proper practice facilities, Sports Complex is constructed and now fully functional.
- 4. Washrooms are hygienically maintained and any grievance is redressed on continuous basis



CollegeInfrastructure



A continuous effort is directed towards improving the infrastructure of the college. Following are the action taken:

A) College:

- 1. Floor area ratio is increased for the College, the payment of which will be spread over 05 years. First installment was disbursed in the year 2019-20.
- 2. Firefightingsystem has been installed in the college campus
- 3. Sports multifunctional sports ground is fully functional.
- 4. New sports equipment's purchased.

B) Hostel:

1. Furniture and fixtures are purchased

C) RUSA Grant:

- 1. Computer equipment are purchased
- 2. Equipment and items for sports and for other purposes are also purchased.

GURU GOBIND SINGH COLLEGE FOR WOMEN, CHANDIGARH A Premier Multi-Faculty Institution (NAAC Re-Accredited) An Institution of Sikh Educational Society, Chandigarh Affiliated to Panjab University, Chandigarh EVALUATION OF PARENTS FEEDBACK FORM

Q 1) College Admission process



Most of the parents reported being happy with the college admission process.

College environment/atmosphere 50 responses • Excellent • Very Good • good • average • poor

Q 2) College environment / atmosphere

Nearly 90% of the parents were of the opinion that the college atmosphere was good and conducive to learning.

Q 3.) Cooperation by Faculty



96% of the parents expressed their pleasure with the cooperation shown by faculty members.

Q 4.) Cooperation by other staff



98% of parents were satisfied with the cooperation shown by other staff members.

Q 5.) Academic discipline observed by the college

Academic Discipline (i.e timely conduct of lectures, practicals and related activities) observed by the college 50 responses



Almost all parents agreed with the excellent academic discipline observed in the college.

Q 6) Work culture observed by you and your ward



94% of the parents and their wards rated the work culture in the campus as being positive.

Q 7) Career Counseling by the faculty



84% parents were happy with the career counselling sessions/ guidance provided by the faculty, while 16% rated it average.



All the parents rated the library facilities to be good and extremely helpful for their wards.

Q 8) Library facility

Q 9.) Canteen Facilities



64% parents reported being satisfied with the canteen facilities whereas 26% rated it average and 10% felt the canteen facility is below average.

Q 10.) Grievance handling by College



90% of the parents expressed satisfaction with the grievance handling by College and feel good about it.

Q 17) College Infrastructure



90% parents reported that they were happy with the infrastructure available in the college.

Q 18) Internet and Wifi



It was seen that 52% parents expressed dissatisfaction with the internet facility provided in the college campus, while the rest reported it as above average.

Q 19) Sports and Cultural Facilities



It was reported by 86% of the parents that the sports and cultural facilities in the college were good while only 14% voiced their dissatisfaction with them.

Q 20) Activities offered by the college beyond classroom teaching (seminar and workshops) are value addition to professional skills of your ward



More than 90% parents agreed that the activities offered by the college beyond classroom teaching were of great value and help to the students.

Q 21) Improvement in soft skills, knowledge, ethics, morality observed by you in your ward while studying in college



90% of the parents reported noticing a positive change/ improvement in their wards while studying in the college and were happy with the same.



Q 22) Evaluation and feedback mechanism

More than 90% parents expressed their satisfaction with the evaluation and feedback mechanism followed in the college.