

# GURU GOBIND SINGH COLLEGE FOR WOMEN

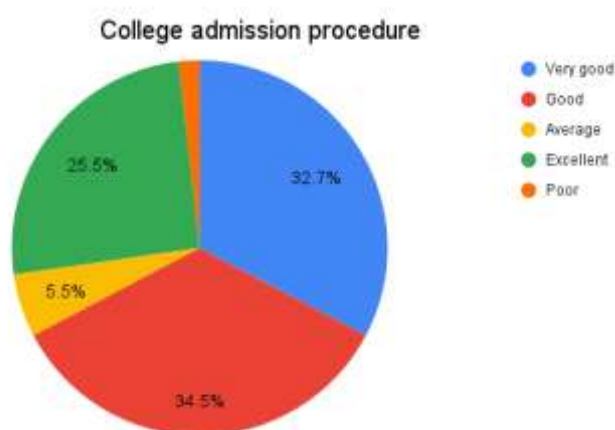
## *Evaluation of Feedback from Alumni (2021-22)*

---

To bring about an overall improvement of the College environment, our institution has been working in the direction of obtaining feedback on regular basis from our Alumni. It not only strengthens our bond with Alumni but also helps in improving institution as a whole.

On the basis of the questionnaire filled by outgoing students, following is the report of feedback and action taken by the college.

## COLLEGE ADMISSION PROCEDURE

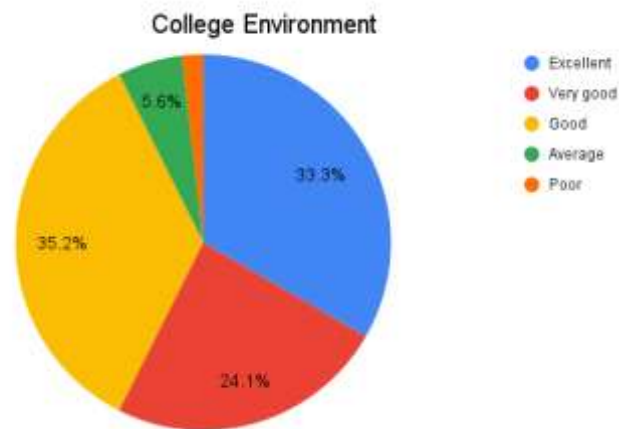


Overall the response has been quite satisfactory as our alumni have been quite contented with the College Admission Procedure. It is quite evident from the pie-chart that 25.5 % of the responses are in favor of Excellent and 32.7 % for Very Good. Still efforts have been directed towards further simplifying the Admission process by adopting the following measures: -

1. Prospectus is also made available online for filling up of admission form through the link given on the College website.
2. Online form filling assistance and facility has been provided within the campus for the students who are not computer proficient.
3. Counseling Desk for information is always placed for any kind of assistance, help or further enquiries of new students and their parents.
4. Helpline numbers are also provided on the College website, admission brochure as well as in the Prospectus.

# COLLEGE ENVIRONMENT

---

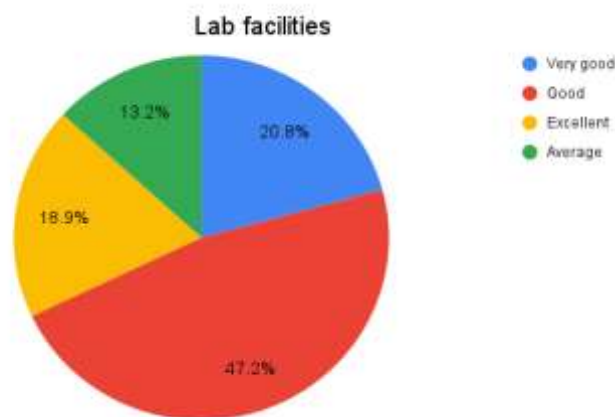


It is quite evident from the pie-chart that the overall response of the alumni about the college environment has been satisfactory 33.3%(Excellent) and 24.1% (Very Good).It throws a positive light on the efforts and hard work put in by the administration, teaching, non-teaching and supporting staff to make the College environment safe .The social, emotional and academic needs of students are taken into account.

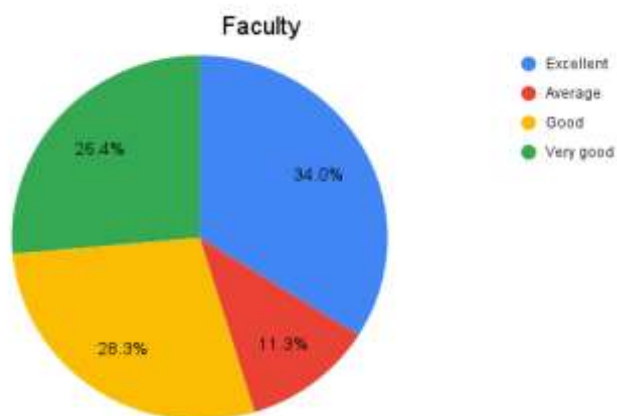
## LAB FACILITIES

---

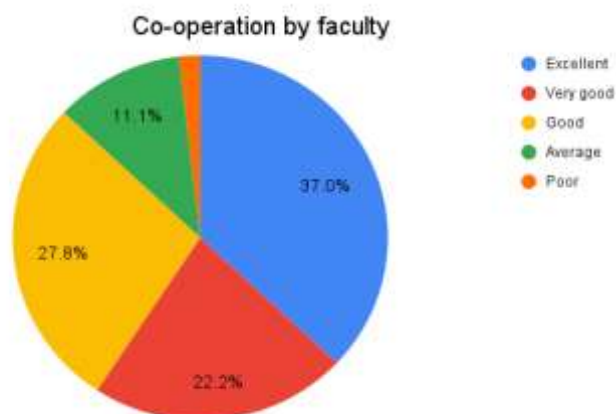
The response for lab facilities in the college, according to the alumni is very positive. It depicts that alumnae are satisfied with the lab facilities provided by the College. It is quite evident from the pie-chart that the overall response of the alumni about the Lab facilities hasbeensatisfactory18.9 % (Excellent) and 20.8 % (Very Good).



# FACULTY



Faculty is considered an important organ for every educational Institution and the impact that they have on student's psyche is a universal established fact. Likewise, faculty at Guru Gobind Singh College for Women endeavors to provide cooperation to the students in every aspect, is it academic or day today counseling. The alumnae also share this perspective and they have expressed their feelings and approved the efforts of faculty by responding: 34 % (Excellent) and 26.4 % (Very Good) in the category of level of involvement of faculty with their students and also the level of co-operation of faculty as alumni felt this gesture and were of the opinion that the co-operation was 37 % (Excellent) and 22.2% (Very Good) respectively.



# Teaching and Learning Process

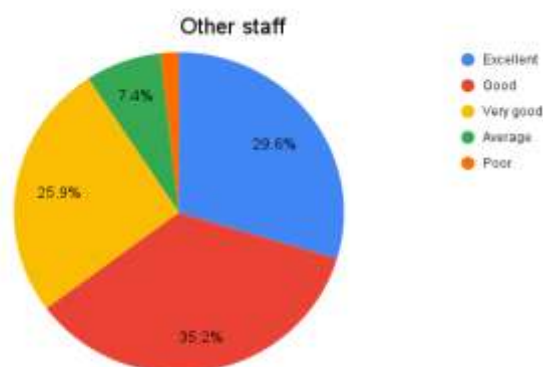
---



Another important aspect of the holistic development of students is the teaching pedagogy. A teacher always finds a new and innovative way to get to the level of their students so that the weak, slow learner students do not feel left behind or ignored. Moreover, to attract the interest of their students a teacher always looks out for interesting and innovative ways of teaching. Hence, the response of the alumni towards faculty, cooperation by faculty, and teaching learning process depicts excellent results students feels 40.7% (Excellent) and 27.8% (Very Good) respectively with the teaching and learning process imparted at the Institution. The faculty under the patronage of the administrator consistently strives for enrichment of Academic skills and pedagogy.

## Other Staff

---



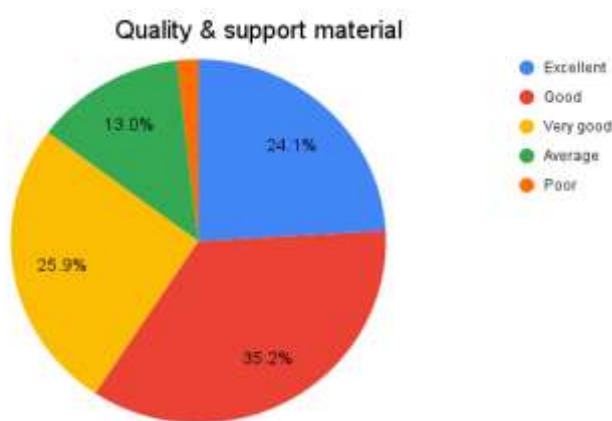
No work can be expected to be complete without the help and co-operation of Office staff and other non-teaching staff of the Institution, who help students in various ways whether it is giving of documents or any other assistance. Alumni's overall response is positive and it reflects that the staff of the Institution is quite cooperative. This can be ascertained

from the results that 29.6% (Excellent) and 25.9% (Very Good) of the Alumni feels that that the other staff has always extended help enthusiastically.

## Quality and Support Material

---

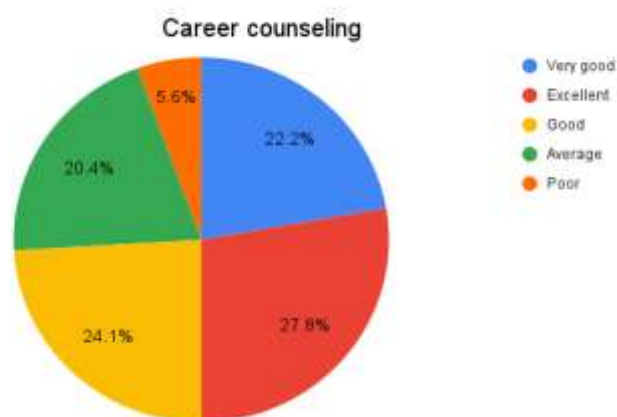
To make classroom teaching interactive and interesting, faculty of the Institution adopts numerous ways to provide study and support material through Google Classrooms, Power Point Presentations (PPT's) and by using various social media platforms too. Students too feel the same and engage themselves with the usage of these pedagogies. Moreover, efforts were made by the staff towards making hybrid mode a success. It is quite evident from the pie-chart that students have applauded the efforts by giving 24.1 % (Excellent) and 25.9% (Very Good) respectively.



## Career Counselling

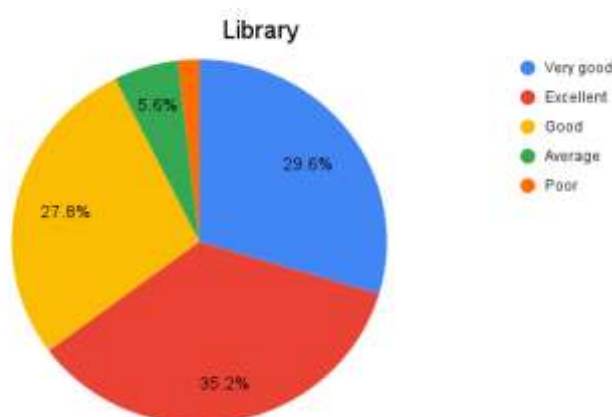
---

The College has been making continuous efforts to guide the students about various Career Opportunities by organizing various online and offline workshops and/or expert lectures from time to time. Besides, Placement cell aware the students about career choices as well as various job fairs organized in the Tri-city. The Placement cell of the College has successfully placed around 100 students of the College from various streams in reputed companies. Moreover, faculty members are appointed as mentors to students so that they provide career counseling during Mentoring Sessions. The faculty is in constant touch with the pass out batches and makes them aware of any kind of job opportunities from time to time. It is evident from the results that 27.8 % and 22.2 % of our Alumnae have given Excellent and Very Good ratings respectively.



## Library

---

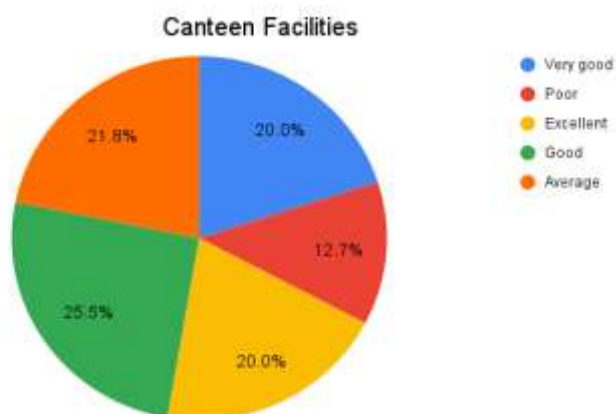


Library is considered as the ocean of knowledge, a marina trench where an individual can dive into gather the gems of world of wisdom. Thus, the Library of the Institutional plays a pertinent role in providing such facilities to students. Book Bank is also created where in the needy students can receive the books for themselves. The college library is fully automated with Campus Whizz ERP software with a sizeable repository of academic books, journals and e-resources. It has a blog ([ggscwlibrary.blogspot.in](http://ggscwlibrary.blogspot.in)) to provide digital access to e-resources. Hence, 35.2 % (Excellent) and 29.6 % (Very Good) respectively, of students feels the same that Library provides every kind of assistance and supports them.

## Canteen facilities

---

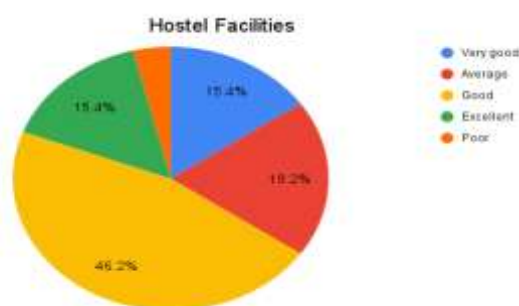
Canteen is one the most happening place of any educational establishment. Our Institution also strives to provide hygienic and healthy meals to the students and staff. Canteen Committee keeps a regular check on its upkeep.



## Hostel Facilities

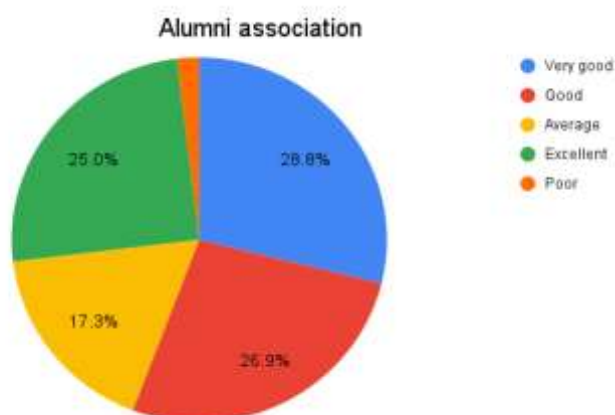
---

Hostel is a different world for students who cherish their memories living together by sharing and caring for each other. The Institution tries to provide every such physical facility (common room, TV, Washing facilities, Coolers, dining and recreational facilities). Still, an improvement is required in this aspect as only 15.4 % and 15.4% gave excellent and very good ratings respectively. Hostel Committee of the Institution has worked in this direction to make improvements for the stay at hostel by getting the fire fighting system installed and purchasing of furniture and fixtures.



# Alumni Association

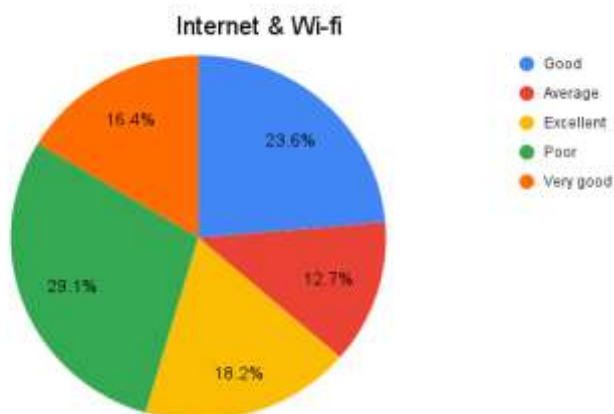
---



Alumnae are the kind of promoter for any educational establishment as their experience and word of mouth spread like fragrance and attract new and prospective students to any institution. They stay connected to the nest from where they flew after completing their fair share of life and education and yet come back to pay their gratitude whenever they are called upon. Hence, to strengthen this connection, the Institution regularly conducts Alumni Meet and involves them in various college functions and activities to further strengthen the bond with their Alma Mater. It is evident from the results that 25 % and 28.8% of our Alumnae have given Excellent and Very Good ratings respectively.

# Internet and Wi-Fi

---

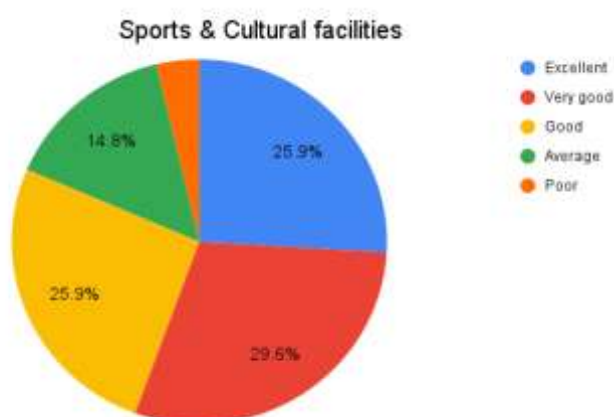




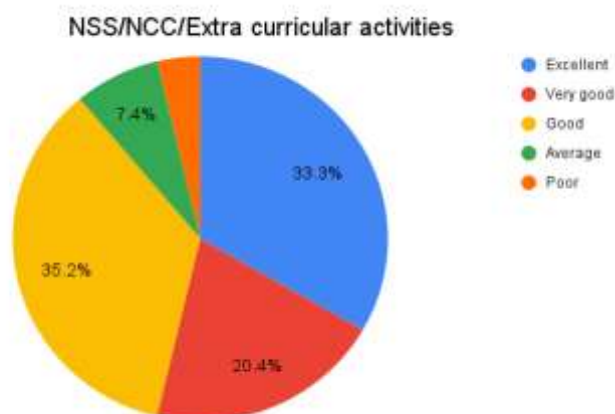
Technology is the need of the hour and it has become necessity not just being a privilege any more. There is lot of scope of improvement in the Institution as far as this category (As 18.2 % and 16.4 % of our Alumni's have given Excellent and Good ratings respectively). Although, the college has installed more Wi-Fi routers, has purchased latest and updated desktop systems in this regard.

## Sports and Cultural Activities

Sports and Cultural activities add vigor to the college life. The college organizes many such events and functions keeping in mind the holistic development of students. It can be seen from the Pie Chart that 25.9% and 29.6 % (excellent and very good respectively) of the students were satisfied in this regard.



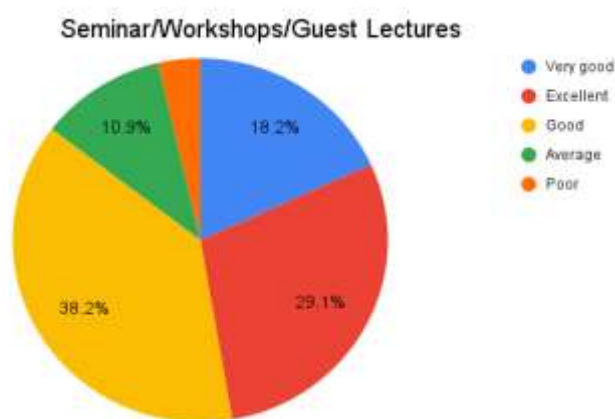
## NSS/NCC/Extra Curricular Activities



NSS/NCC/Extra Curricular activities are the integral part of education that contributes towards student's holistic development. NSS and NCC activities help students in becoming better Citizens imbibe human values; develops feeling of nationalism and work towards welfare of the community. NCC and NSS wing of the college successfully achieve these objectives as 33.3% and 20.4 % (excellent and very good respectively) of the students were satisfied in this regard

## Seminar/Workshop and Guest Lectures

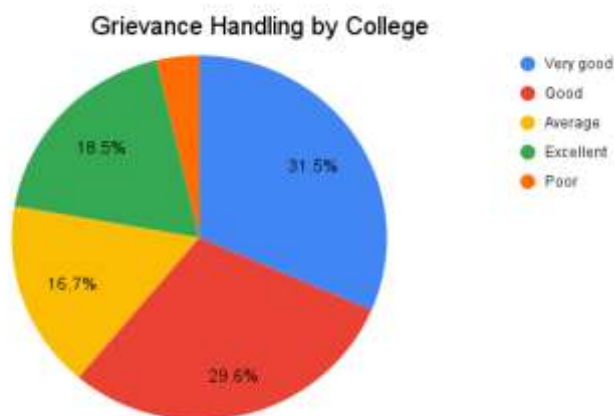
To make students industry ready, to make them aware of latest and recent trends, to up skill them, the institution regularly organizes seminars, workshops and guest lecturers to provide them hands-on knowledge in this regard. Hence, 29.1 % and 18.2 % (excellent and very good respectively) of the students were satisfied in this regard.



## Grievance Handling

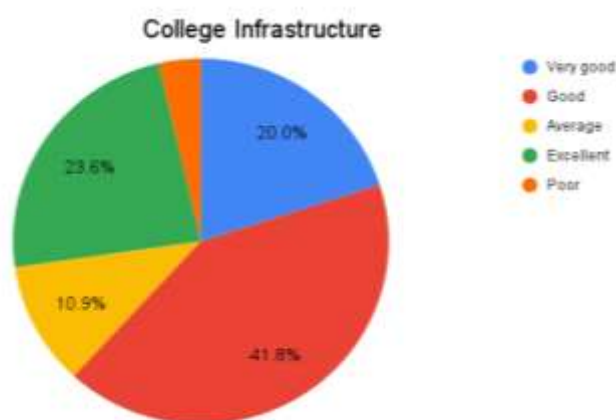
The college has a Grievance Redressal Cell that continuously strives towards resolving the issues of students. Such as, regarding the complaints received on official help desk email ID. Many complaints were about Student Login, fee payments, change of passwords etc. The concerned office staff was already directed to resolve all these problems as and when received. Majority of the complaints are registered by the Hostel students, the Grievances Redressal Cell of the College have been effectively able to resolve all the complaints of the students in time bound manner.

The grievance redressal cell handled these technical grievances faced by the students by referring them to the concerned official with immediate effect. Hence, the Alumni's were satisfied in this regard (18.5 % of our Alumni's have given rating Excellent and 31.5 % have rated very Good).



## College Infrastructure

---



Our Alumni are quite satisfied with the College Infrastructure (23.6 % of our Alumni's have given rating Excellent and 20.0 % have rated very Good). Although continuous effort is directed towards improving the infrastructure of the college. ***The Institution has adequate infrastructure and physical facilities for teaching-learning.viz.,classrooms,laboratories,computingequipmentetc.***

- There are 11 Laboratories, 33 Classrooms (Chemistry, Physics, Home Science, English, Research and Fine Arts) and 1 Seminar Room. There are 10 projectors, 6 interactive boards including 1 in seminar room and 2 portable projectors.
- Functional English lab has 25 computers with microphones.

- 80 computers with UPS and antivirus loaded with licensed software are available in different labs.
- Research lab has SPSS software enabled 10 computer systems.
- The entire campus has a wireless internet connection. There are 41 Wi-Fi access points.
- The college library is fully automated with Campus Whizz ERP software with a sizeable repository of academic books, journals and e-resources. It has a blog ([ggscwlibrary.blogspot.in](http://ggscwlibrary.blogspot.in)) to provide digital access to e-resources.
- Multifunctional synthetic outdoor sports complex operational for students to practice and participate in sports activities.
- Student Centre has stationery and Photostat shops and a student council office.
- Other infrastructure includes Mata Kheevi Hostel offering accommodation to 350 students along with one common Reading-cum-study room for students, Mata Ganga Auditorium (MP Hall upgraded with ACs and Fans), Mata Gujri Fitness Centre, Gymnasium,
- Bhai Kanhaiya Health Centre, Staff rooms, NCC room, Canteen, Bank, Playgrounds and Gardens.

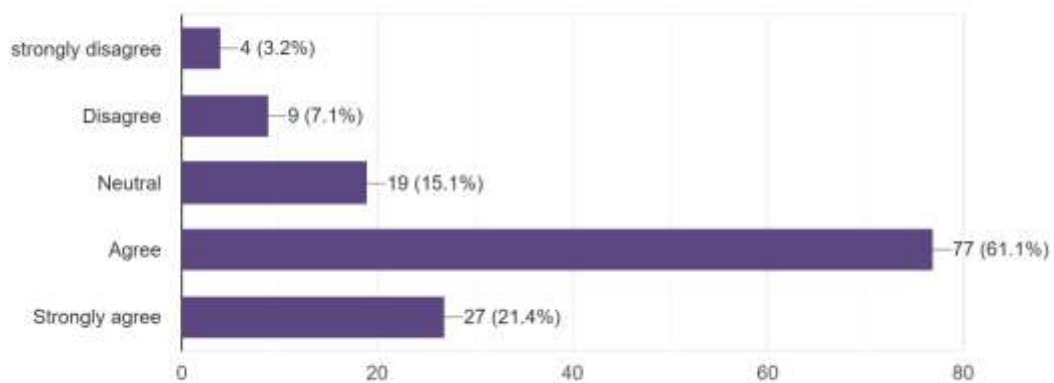
## STUDENTS FEEDBACK FORM A

### SESSION 2021-22

Feedback is a critical component for improvement for any institution. Students are our greatest strength and it is important to take feedback from them regarding the facilities and infrastructure available. For this purpose, a survey is conducted by using google forms every year to identify gaps and take corrective measures for bridging them. During the session 2021-22, a total of 126 students responded in the prescribed period. Following is the interpretation and conclusion.

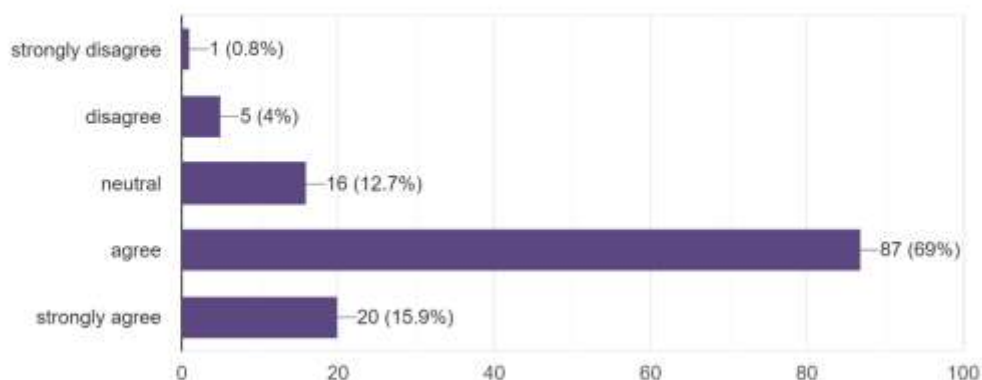
#### The teacher is punctual in the class

126 responses



#### The teacher is regular in the class

126 responses

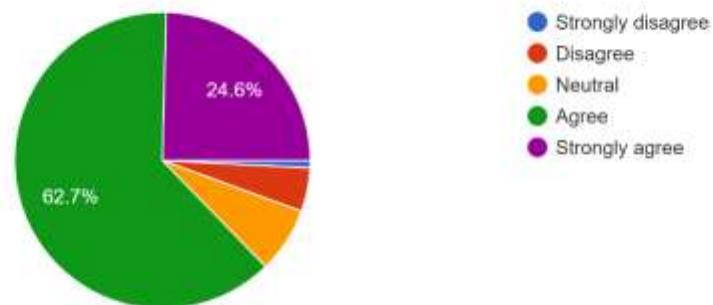


A majority of the students were of the opinion that the teachers were punctual to the class, with only 15% remaining neutral. Punctuality is a great quality and teachers should be punctual to be good role models for their students.

Students also reported that teachers took classes regularly. Teachers are required to be regular in class so as to complete the syllabi in time.

#### The teacher comes well prepared for the class

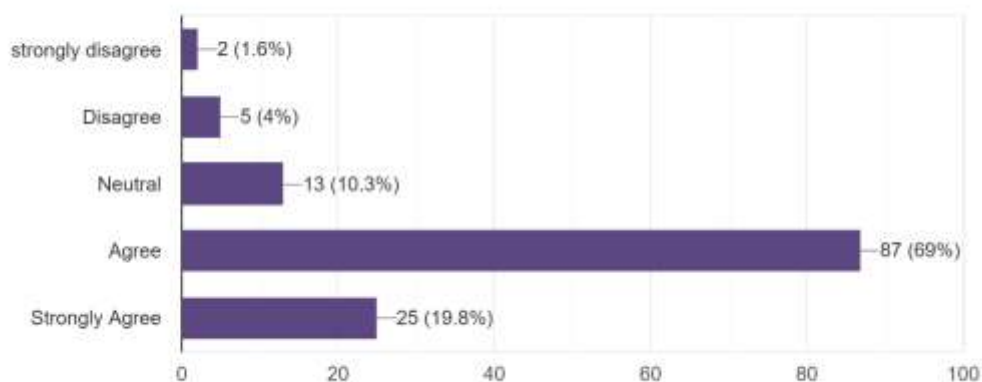
126 responses



Every teacher must prepare themselves well before entering the class. More than 85% students opined that their teacher came to class well prepared for the lecture. The college library is also well equipped with offline as well as online teaching material for use by the faculty as well as students.

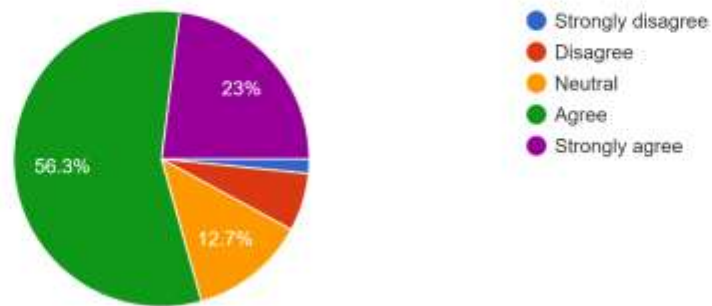
#### The teacher is able to maintain discipline in the class

126 responses



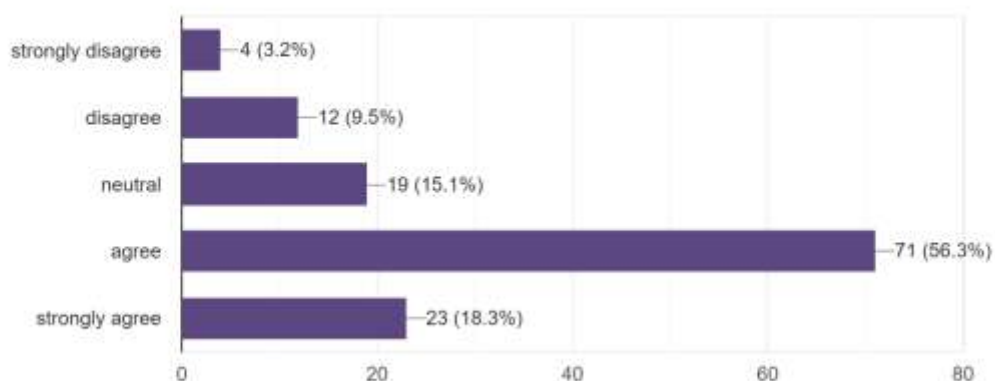
Discipline is taken very seriously in our institution and no misbehaviour is tolerated, especially during classes. A discipline committee has been constituted in the college to always ensure discipline in the campus. The student survey also suggests the same, with nearly 90% students reporting the same.

The teacher communicates clearly and inspires me  
126 responses



According to the survey, nearly 80% students agreed that their teachers had good and clear communication with the students. Communicating effectively with students creates a positive learning environment and increases the chances of students' success.

The teacher uses innovative teaching techniques like suitable references, power, web sources, etc  
126 responses

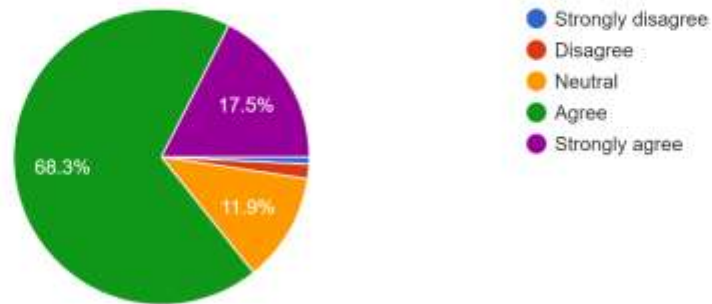


Innovation is key to success in this age of technology so our college has provided smart boards and projector boards in most of the classrooms. Innovative teaching helps to improve academic outcomes and address problems faced by the students.

Our faculty is encouraged to use novel teaching methods to make the teaching learning process more effective.

### The teacher encourages participative learning in the class

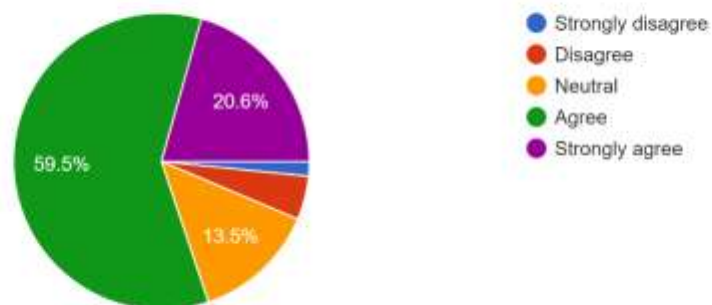
126 responses



Participative learning engages students as active learners, while helping them gain professional knowledge, values and skills. Regular presentations, webinars, classroom discussions are ways through which our college encourages participative learning.

### The subject content is delivered through adequate examples

126 responses

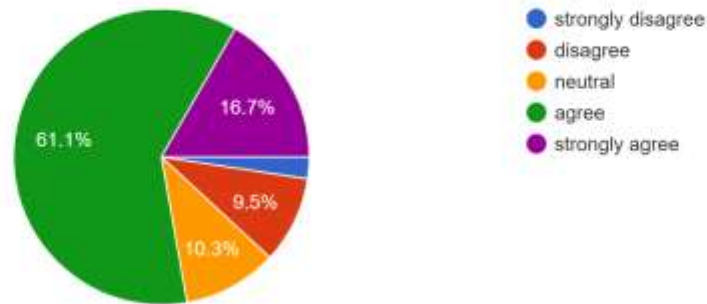


Real examples provide concrete applications to knowledge and skills learnt in class and how it relates to students. Using good and precise examples can help to clarify concepts and substitute for long explanations. Teachers use examples to support their subject content and more than 80% students confirmed this in the survey.



### Doubt clearing sessions are taken up by the teacher

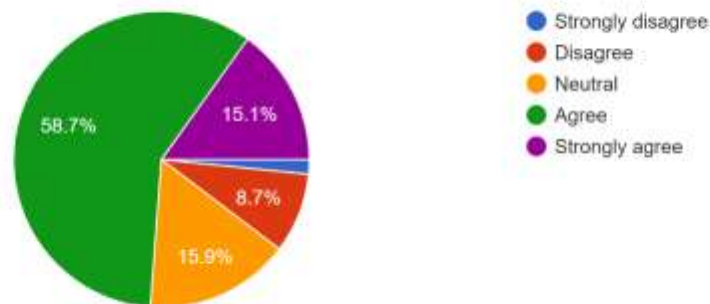
126 responses



Doubt clearing sessions are regularly taken up by teachers, which are useful in providing clarity of concepts to students. Asking questions and resolving doubts helps to develop critical thinking. More than 77% students responded that their teachers took doubt clearing sessions regularly.

### The teacher completes the entire syllabus

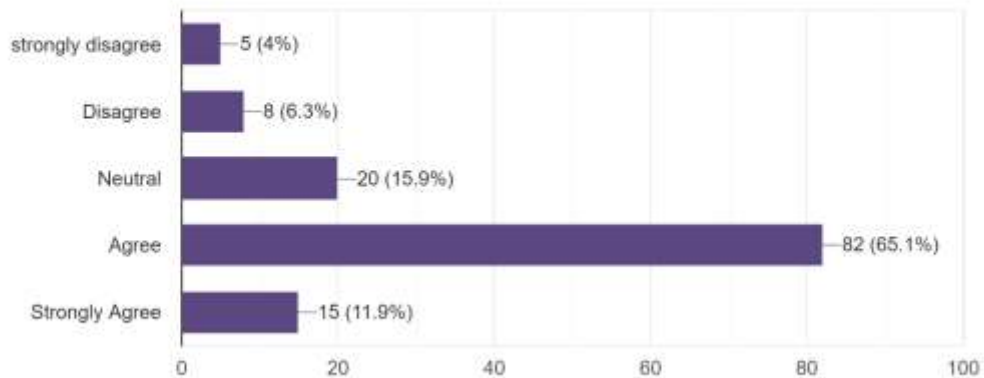
126 responses



Around 73% students were of the opinion that the syllabus was completed in class while 15.9% were neutral. Teachers take classes regularly so that the entire syllabus is completed in time and students have time for revision.

### The teacher is discussing course outcome in the class

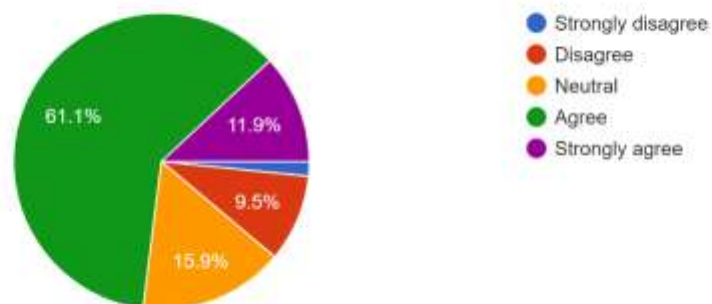
126 responses



When students are made aware of the course outcomes, they can understand what is expected of them and what skills they will learn at the end of the program. It also helps the teachers to plan appropriate teaching strategies and assessment methods.

### Regular and timely feedback is given after each test

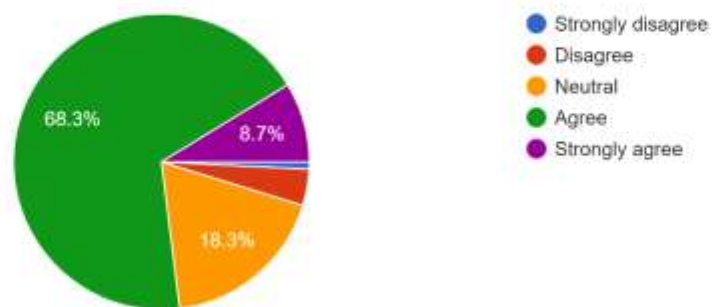
126 responses



Teachers are encouraged to provide timely feedback to students so that there is sufficient time for them to monitor their learning and take steps to promote their understanding of the subject. 73% students reported that their teachers gave timely feedback while 15.9% remained neutral.

### The evaluation process is fair and unbiased

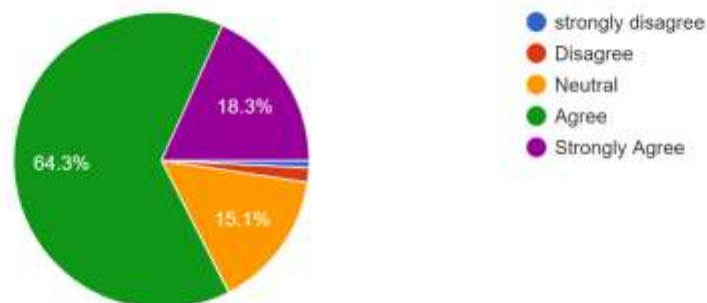
126 responses



Teachers are fair and unbiased when it comes to evaluating and assessing their students. This helps to be an accurate and reliable indicator of student performance. Assessment for the classes is prepared and lists are shared with the students for transparency. More than 86% students confirmed that the evaluation process followed is fair and unbiased.

### Overall quality of teaching and learning

126 responses

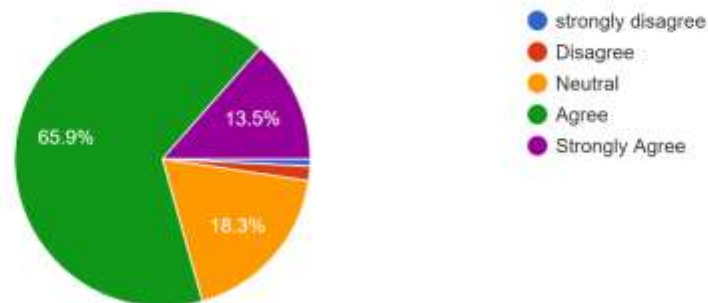


Quality in teaching and learning of an institution can be judged by the way the knowledge, skills and ability of the teacher are employed to develop meaningful experiences for the students. 82.6% of students were happy and satisfied with the quality of teaching offered at our institution while 15.1%

remained neutral.

#### My satisfaction with course

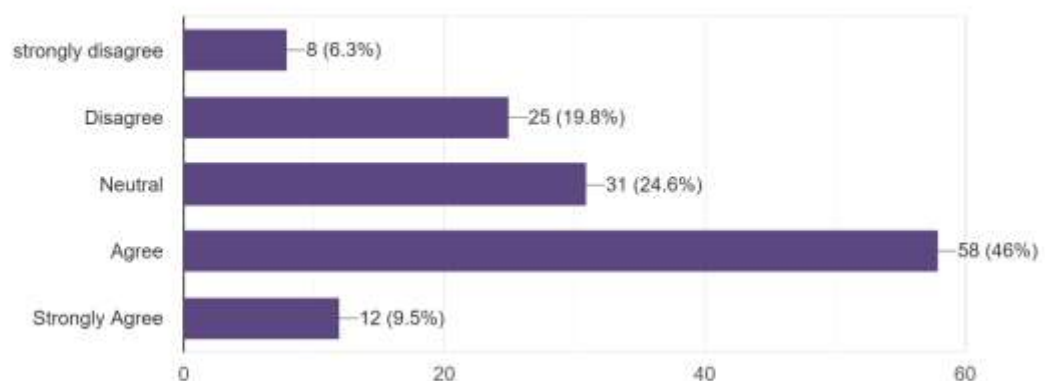
126 responses



Nearly 80% of the respondents expressed their satisfaction with the course while 18.3% remained neutral.

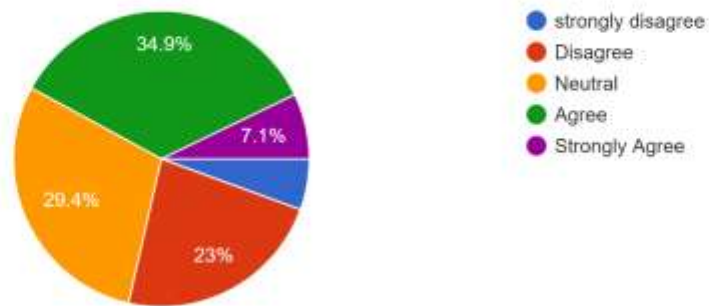
#### Comfort with online classes

126 responses



Due to COVID-19, classes had to be conducted in an online mode. Only around 56% of the respondents felt comfortable with online classes, 24.6% were neutral and the rest (26.1%) were not at ease with online classes. The classes were being conducted in blended mode and many students started coming to college for offline classes.

Problems were faced during online classes  
126 responses



Students faced many problems during online classes due to poor internet connectivity etc. Towards the end of the session, students had mostly returned to the campus for offline classes.

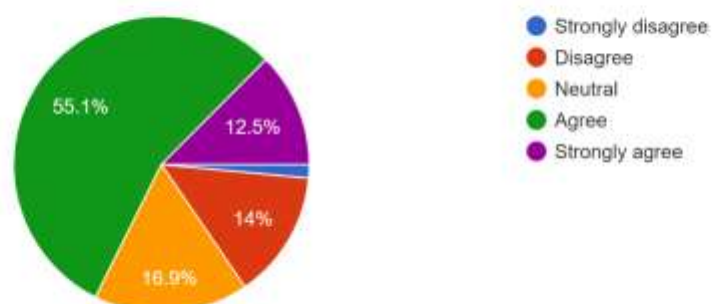
## STUDENTS FEEDBACK FORM B

### SESSION 2021-22

Feedback is a critical component for improvement for any institution. Students are our greatest strength and it is important to take feedback from them regarding the facilities and infrastructure available. For this purpose, a survey is conducted by using google forms every year to identify gaps and take corrective measures for bridging them. During the session 2021-22, a total of 136 students responded in the prescribed period. Following is the interpretation and conclusion.

The classrooms are clean and well maintained

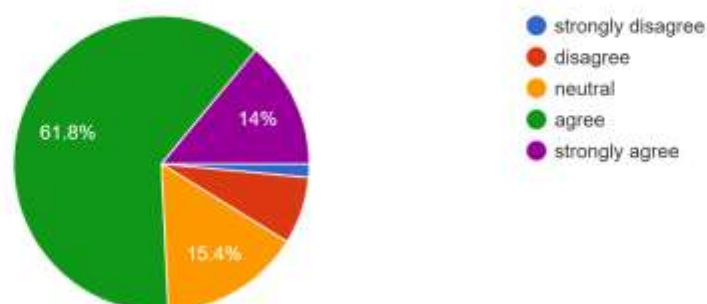
136 responses



67.6% of the students reported that their classrooms were clean while 16.9% were neutral. Cleanliness of the campus as well as classrooms is important to maintain hygiene and keep the classes running smoothly.

The buildings are accessible to differently abled persons

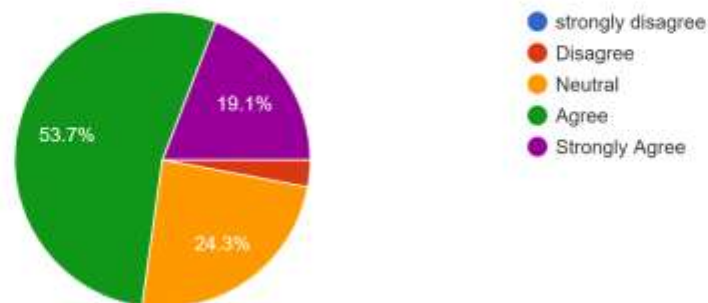
136 responses



The college building is accessible to differently abled persons as there is a ramp that reaches the second floor. There is also an accessible parking space for the disabled.

The labs are well maintained and equipment's in the labs are in working condition

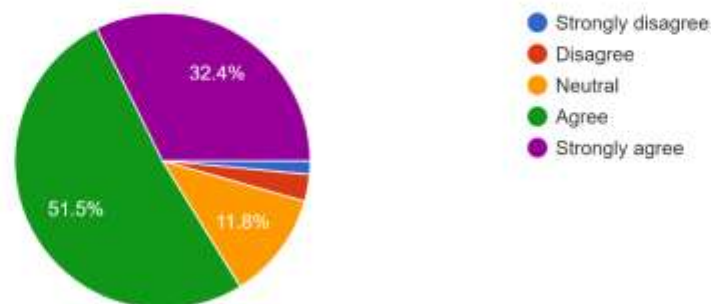
136 responses



A clean and well-equipped lab improves efficiency of those working in it and increases productivity. Our institution maintains the laboratories in good condition with the latest equipment. A majority of the students (73%) also reported the same.

The campus is well maintained,green and ecofriendly

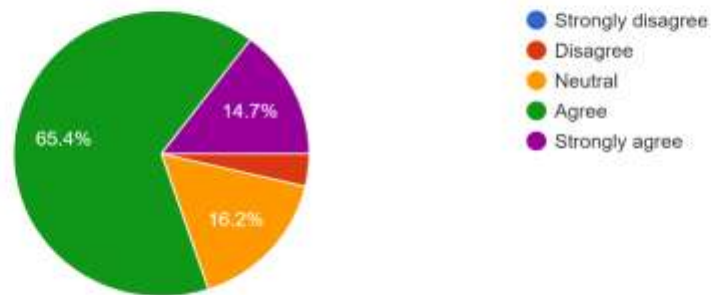
136 responses



We are extremely proud of our green campus and environment friendly practices to create and sustain an eco friendly lifestyle. We have banned the use of single use plastic on campus and we promote the 3 R's (reduce, reuse, recycle). Nearly 85% of the respondents agreed that the campus is well maintained and green.

### The campus has adequate power supply

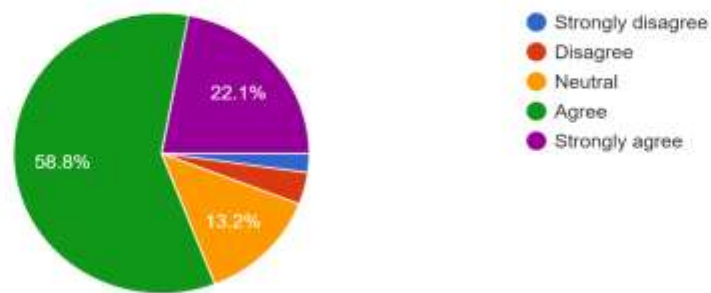
136 responses



There are two generator sets in the campus to cater to the needs of the college whenever there is a power failure. About 80% students reported that the power supply in the campus was adequate.

### The prescribed books and reading material are available in the library

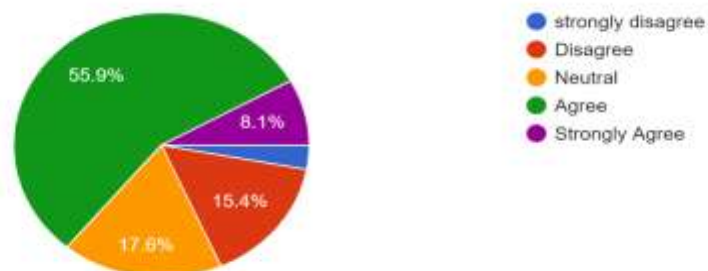
136 responses



The library is well stocked with online as well as offline study and reference material. The library provides an open access system and houses more than 24,200 books and 490 CDs on various subjects. 38 magazines/ journals and 12 newspapers are also subscribed annually. Students can get books issued and use online repository of study material. 81% students stated that the library was well stocked while 13.2% remained neutral.

### Common room are available in the college premises

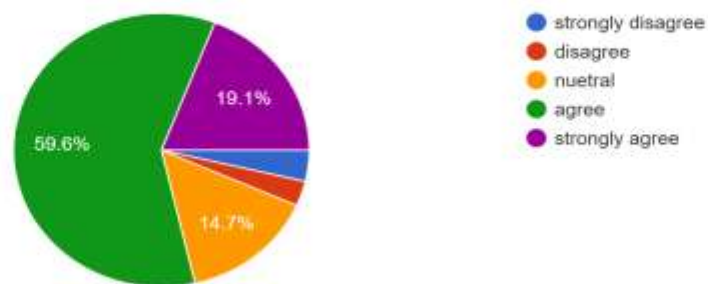
136 responses





#### Reading space in the library is available

136 responses

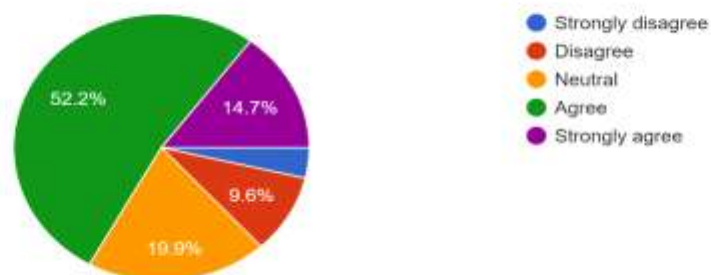


We have a well-stocked state of the art library in the campus. The library has a well-lit and airy reading room where students can study their own books/ material.

A majority of the respondents also maintained that the library had ample reading space.

#### online educational resources are available in the library

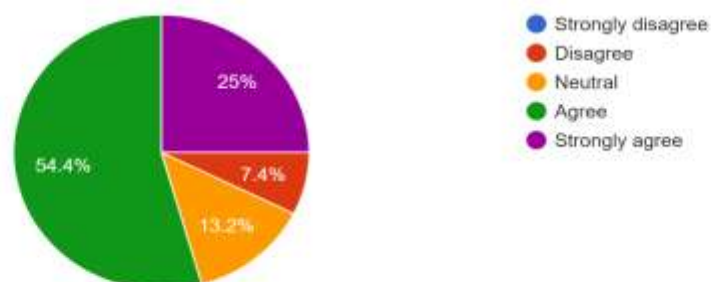
136 responses



E resources in the library are updated from time to time. Library blog ([ggscwlibrary.blogspot.in](http://ggscwlibrary.blogspot.in)) is a digital space for students to access previous years' question papers, links to e journals and e books. The book bank, with more than 1800 books, also aids in providing learning material to the students by lending books for the entire session.

#### The library staff is cooperative and helpful

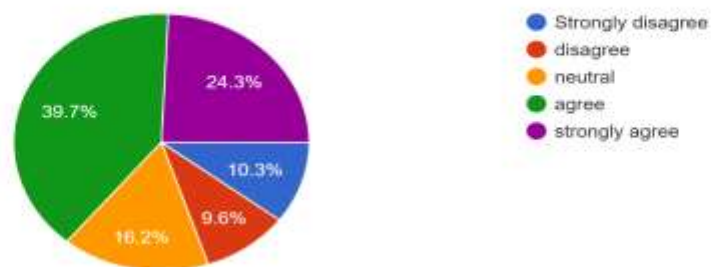
136 responses



Apart from a well-stocked library, our staff is very friendly and cooperative. From the students surveyed, 79.4% students claimed that the library staff was helpful and resourceful, 13.2% were neutral while 7.4% disagreed.

Internet is available in the college

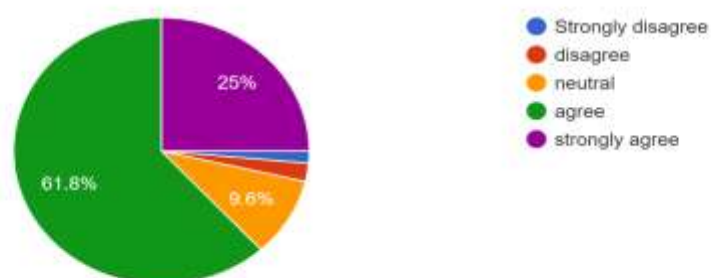
136 responses



Our campus is fully wifi enabled with a bandwidth of .

Photocopy facility is available in the college

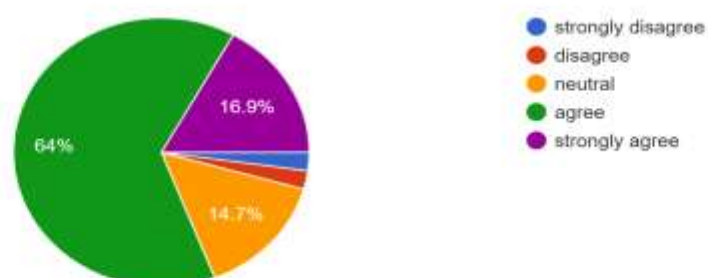
136 responses



The student center houses a well-stocked tuck shop which also provides the facility of printouts and photocopying to the students. 86.8% of the students were fully satisfied with the photocopy facility provided.

The administrative staff is helpful

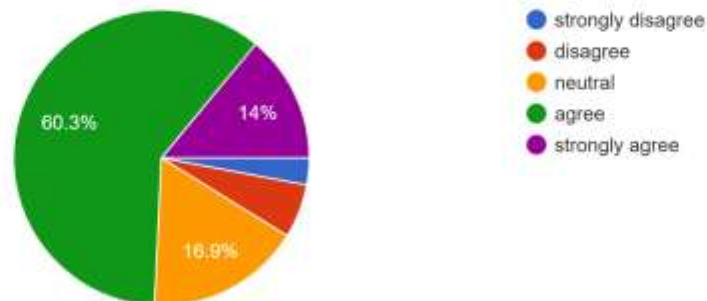
136 responses



The administrative staff helps to keep the running of the college smooth regarding records, fee, examination records, etc. Most of the students reported that the office staff was helpful.

#### Results and attendance records are discussed

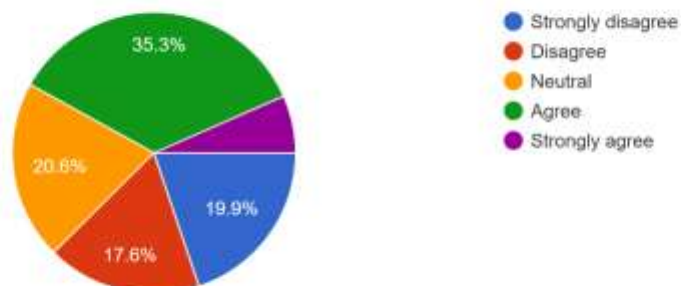
136 responses



Regular attendance and discussion of performance is imperative to the process of learning. Students are more likely to succeed and perform better if they are regular in class. Discussion of results helps students and teachers to assess their learning and work to better their performance. About 75% of the students responded that their teachers discuss attendance records and results in class.

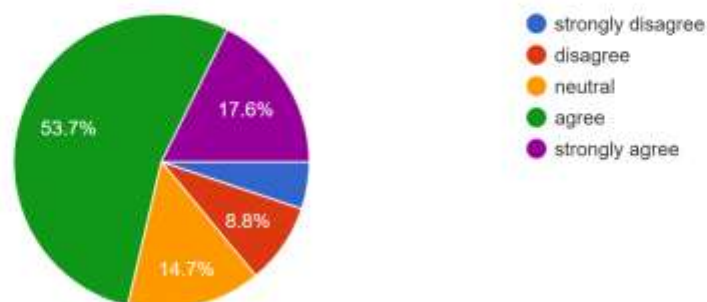
#### Toilets/washrooms are hygienic and properly maintained

136 responses



#### Clean drinking water is available in the campus

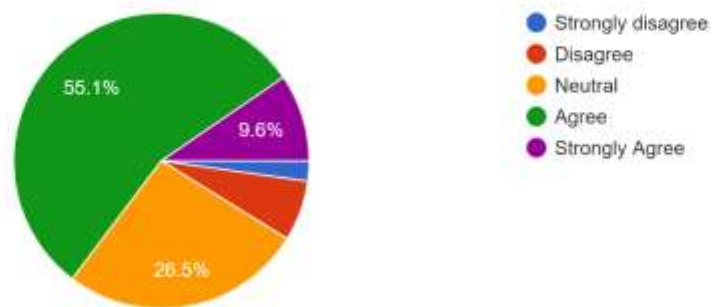
136 responses



We have installed water purifiers at the water cooler/ dispensers, which are serviced regularly. More than 70% students also stated that clean drinking water was available in the campus.

#### Grievances/problems are redressed well in time

136 responses



We have a fair and transparent method of dealing with complaints of various kinds. 64.7% students reported their agreement, while 26.5% chose to remain neutral.

# GURU GOBIND SINGH COLLEGE FOR WOMEN CHANDIGARH

## EMPLOYER FEEDBACK

2021-22

The feedback from Employers is an important measure to understand the requirements of the industry/institutions where students have got employment, so as to assess the outcome of the entire teaching learning process. This enables us to evaluate the outcome and develop strategies towards better learning-based outcomes and all-round holistic development such that students are gainfully employed after leaving the Institution.

### 1. The employee contributes towards attainment of organizational goals

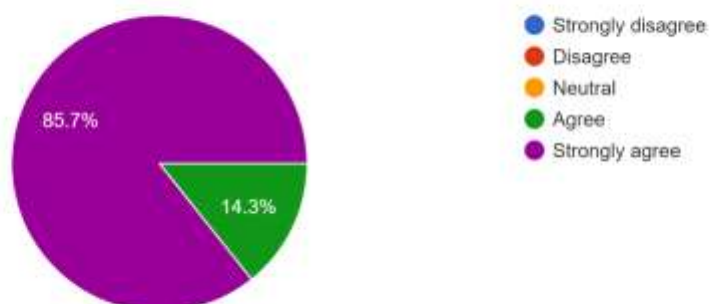
7 responses



All employers were in full agreement about the dedication of their employees in working for the objectives of the organisation.

### 2. The employee has good planning and organizational skills

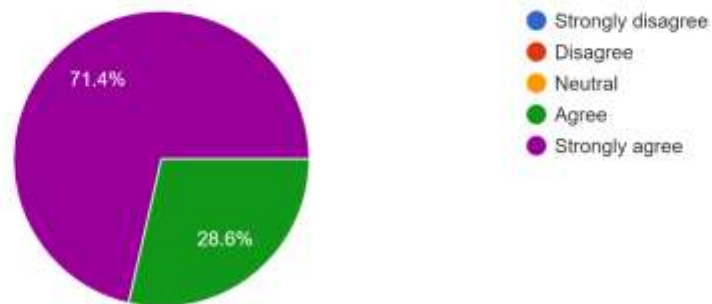
7 responses



Regarding the planning and organisational abilities of their employees, all employers reported their efficiency as extremely good.

### 3. The employee has sound communication/ soft skills

7 responses



Communication skills are essential in the workplace for overall productivity and create a healthy workplace environment. Most of the employers reported good communication skills in the employees.

Majority

### 4. Employee demonstrates leadership skills and team spirit

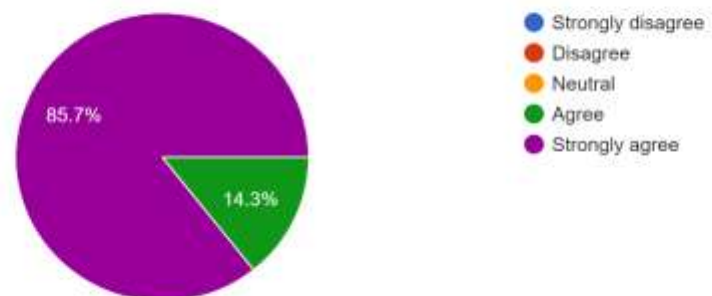
7 responses



Leadership qualities are essential in order to bring about the best in other team members and to motivate them to work together for a common goal. Majority of the employers reported very good leadership skills in their employees.

### 5. Employee has a healthy relationship with peers and subordinates

7 responses



A majority of the employees strongly agreed that the employees maintained a good relationship with their colleagues. This is helpful for the team members to perform well collectively.

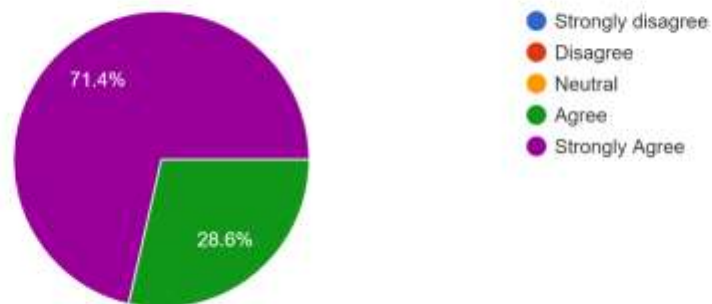
#### 6. Employee exhibits efficient problem solving abilities



Problem solving skills enable one to recognise and analyse problems, and also identify and evaluate potential solutions to decide on the most effective one. All the employers agreed that their employees were good at problem solving, which made them an asset to their organisation.

#### 7. Employee shows inventiveness/ creativity in work

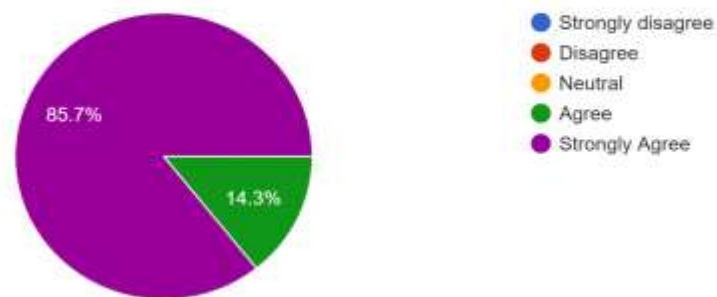
7 responses



Creativity involves generating new ideas and problem solving in unique ways. The feedback from the employers was extremely positive regarding the creativity and innovation of their employees at work.

#### 8. Employee displays good human values and professional ethics

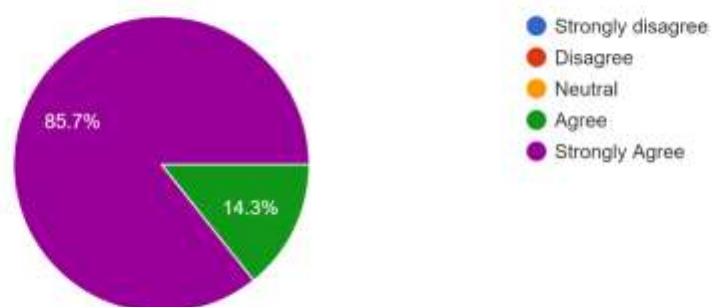
7 responses



Professional ethics help to create an atmosphere of trust and respect, while leading to greater job satisfaction and productivity at work. More than 85% employers strongly agreed that their employees showed professional ethics and values in the workplace.

#### 9. Employee possesses sound technical knowledge and skills

7 responses

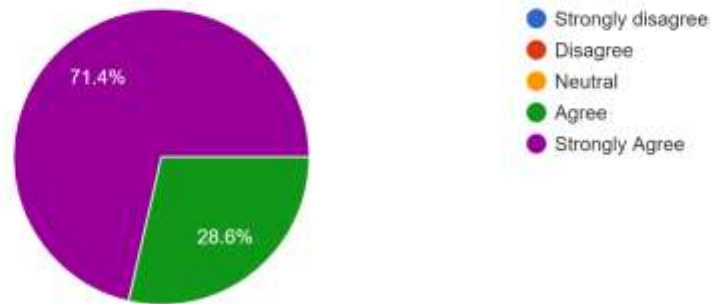


Most of the respondents agreed that their employees had good technical knowledge and skills as required in the workplace, which helps to boost their efficiency and making them valuable to the organisation.



#### 10. Employee is able to perform efficiently under pressure

7 responses



More than 70% respondents were of the opinion that their employees worked well even under pressure. Performing well in stressful situations is a very valuable asset for any employee.

#### 11. Employee is punctual and dedicated towards organizational duties

7 responses



Punctuality is a vital attribute for any employee and highlights their dedication towards their duties. Employers were unanimous in stating the punctuality and dedication of their employees.

12. Employee complies with rules and regulations of the organization.

7 responses



All employers reported that their employees complied with the rules and regulations of the organisation. It is essential to familiarise workers with the policies and work ethics of any institution to ensure compliance.

13. Employee shows keen interest/ participation in social activities, meetings and discussions

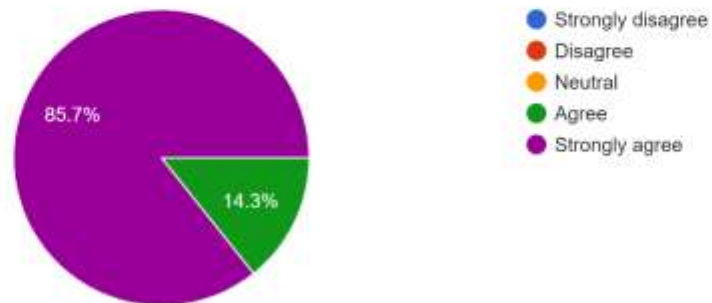
7 responses



Social connections in the workplace help to create a sense of belonging and leads to better teamwork. Positive relations are promoted and also protects against stress in the workplace. Meetings and discussions are a platform to present ideas, share thoughts and create plans. The employers surveyed said that their employees showed keen interest in meetings and social activities.

14. Employee is able to practically apply the knowledge derived from educational curriculum at college level

7 responses



Most of the employers strongly agreed that the employees were able to use their knowledge effectively in the workplace. Employees are assessed regularly for their efficiency and skill.